- *JFS* -

Preventative Maintenance Service Guide



Don't let expensive surprise repairs rob your budget!

A little maintenance now can save you thousands \$\$ in repairs later!





Phone 704-321-2241



<u>Reduce Out-of-Order Signs!</u> We all know machines work better when they are properly maintained. <u>Our service technicians will inspect, test, repair, diagnose and correct problems to prevent equipment failure.</u>

Increase Lifespan! Just like maintaining a car or a copy machine, fitness equipment needs regular cleaning, lubrication, and maintenance to last. Our PM customers have treadmills last 10 years or more, doubling its lifespan!

Reduce Repair Costs! Potential problems are found before equipment failure saving hundreds of dollars and down time. <u>"If those running belts were properly &</u> <u>consistently lubricated that \$1200 motor control board wouldn't have failed!"</u> **Plus PM customers receive 10% discount off parts, cleaning wipes and a <u>minimum</u> <u>20% discount off new equipment!</u>....Our PM program actually pays for itself!**

Protect Your Investment! Quality equipment is very expensive! Our PM Services keeps your equipment running like new while doubling the life expectancy of your investment and lowering the overall cost of ownership.

Reduce Potential Liability Risks! Regular inspection of everything from cables & chains to bolts & belts create a safer environment with lower liability concerns. <u>Do you Really know when that weight machine cable should be replaced to prevent failure, injury or damage?</u> ...Our trained Service Technicians do!

Focus On Your Business! Don't waste your time with customer complaints and dealing with equipment problems? Do what you do best and we will do what we do best...servicing your commercial fitness equipment.

Increase Client Retention and Profits! No one likes Out-of-Order signs, squeaky and dangerous fitness equipment. <u>A safe, well-operating and clean</u> fitness center will keep your clients returning year after year.

- Frequently Asked Questions -



"An ounce of prevention is worth a pound of cure"

What is a PM? Preventative Maintenance. During a regularly scheduled quarterly PM visit our technicians will test, inspect, lubricate, calibrate, and make minor repairs to your equipment to insure a safe, clean, and fully operational fitness center. You will receive a report explaining details of the visit and any recommendations from the Service Technician plus we keep your equipment history records on file.

Why PM Equipment Under Warranty? The same reason you change the oil in your new car. Equipment manufacturers have daily, weekly, and monthly maintenance requirements while under warranty to ensure proper safety and performance. Our Technicians can identify failing parts that otherwise may go unnoticed until the warranty has expired saving you hundreds/thousands of dollars.

Why Not Wait Until it's Out-of-Order? Many equipment failures can be prevented. Avoid customer complaints, down time, injury, lost clients, surprising and costly budget robbing repairs by maintaining the equipment today.

What If My Equipment Is Old & Outdated? With over 30 years of experience we're experts at sourcing parts for older equipment and our Service Technicians do everything possible to keep your old equipment performing properly as long a possible. We'll identify potential costly repairs before hand so you and your budget can be as prepared as possible.

What's Included In Our PM? Listed below is an example of PM service for a treadmill. Inspect, test, adjust, calibrate, and lubricate the running deck & belt, drive motor, drive belt, incline system, record amp draw and mileage, vacuum drive motor compartment, inspect lubrication levels, front and rear rollers, electronic components and connections, inspect nuts, bolts, performance test, report and record findings. See more details on next page.

What Is The Cost? Average multi-family fitness center quarterly PM costs less than \$3 a day for an entire year of service. Plus you get extra discounts on parts, cleaning wipes, new equipment and more. The PM service actually pays for itself with the extra savings on top of the convenience, safety and extra piece of mind.

- PM Service Details -

 Inspect & test electronics Inspect & adjust belts Inspect & lubricate running deck & belt Inspect & adjust speed sensor Inspect & adjust rollers Inspect & test drive motor Inspect & test incline system Inspect & tighten nuts and bolts Diagnose errors Vacuum drive motor area Record current Amp draw Performance test Report & Record Service 	 Ellipticals Inspect & test electronics Inspect & test pedals Inspect & test ramps/rails Inspect & test rift or stride system Inspect & test rollers & wheels Inspect & adjust belt(s) Inspect & test resistance system Inspect & adjust speed sensor Inspect & lubricate bearings Inspect & tighten nuts and bolts Diagnose errors Performance test Report & Record Service 	Climbers Inspect & test electronics Inspect & adjust speed sensor Inspect & test pedal Assembly operation Inspect & lubricate pedal return springs Inspect & lubricate chains & cables Inspect & test tension system Inspect & test alternator Inspect & test battery Inspect & test battery Inspect & tighten nuts and bolts Diagnose errors Performance test Report & Record Service
 Exercise Bikes Inspect & test electronics Inspect & adjust drive Chain or belt Inspect & adjust speed sensor Inspect & test crank Assembly and bearings Inspect & test pedals Inspect & test seat Inspect & test alternator Inspect & test battery Inspect & test battery Inspect & tighten nuts and bolts Diagnose errors Report & Record Service 	 Spin Bikes Inspect & lubricate seat Inspect & lubricate handle bar & post Inspect & test pedals & straps Adjust & lubricate drive chain or belt Inspect & test bottom bracket Clean & lubricate flywheel Inspect & lubricate brake pad(s) Inspect & adjust tension assembly Inspect & tighten nuts and bolts Performance test Report & Record Service 	 Selectorized/Freeweight Inspect & test cables &/or belts Inspect & test pulleys Inspect & lubricate guide rods Inspect & lubricate bearings Inspect & lubricate seat posts Inspect & test weight stack(s) Inspect upholstery Inspect & tighten nuts and bolts Performance test Report & Record Service

- One call does it all!-

Preventative Maintenance New Equipment Sales Service & Repairs Layout & Design Equipment Cleaning Wipes



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